

## Effective Claims Management

### Classroom Course

This two-day course is designed to assist companies in the development of their post-injury management systems so the injured workers can return to work in a safe, beneficial, and timely manner.

### Course Topics

- Company culture and respect in the workplace
- Duty to accommodate
- Statistics for the construction industry
- Benefits of an effective claims management program
- Implementing a claims management program
- Incident reporting and investigation
- WCB assessment, resolution, and appeals processes
- Modified work
- Return to work
- Rehabilitation

### Certification

There is no written test for this course.

### Prerequisites

None required at this time.